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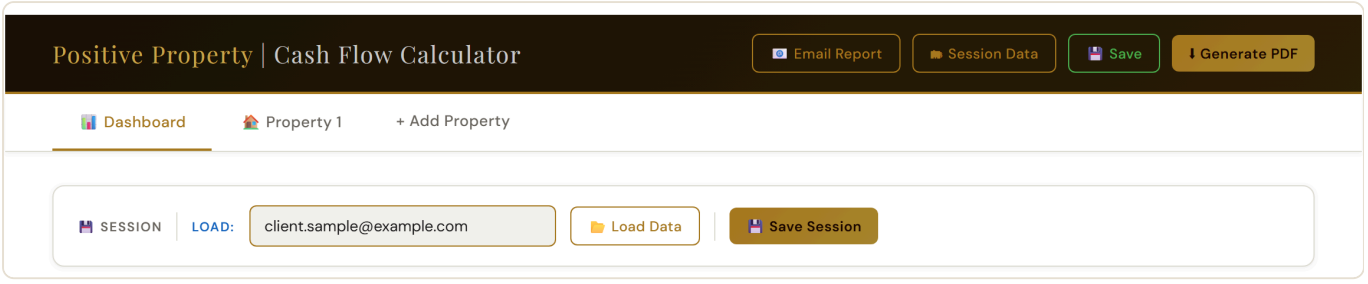
Deleting a duplicate record in the Cashflow Calculator

For coaches using the Coach calculator (tools.positiveproperty.net/calc-2-page). About 1 minute. Updated 5 November 2026.

Why duplicates happened: clicking *Save Session* several times quickly on a new client saved several separate records. **That's fixed:** the page now ignores extra clicks while a save is still going (you'll see "Still saving, please wait"), so new duplicates shouldn't appear. For any that already exist, follow the steps below.

1 Load the client

Open the Coach calculator and stay on the **Dashboard** tab. Type the client's email in the **Load** box and click **Load Data**.

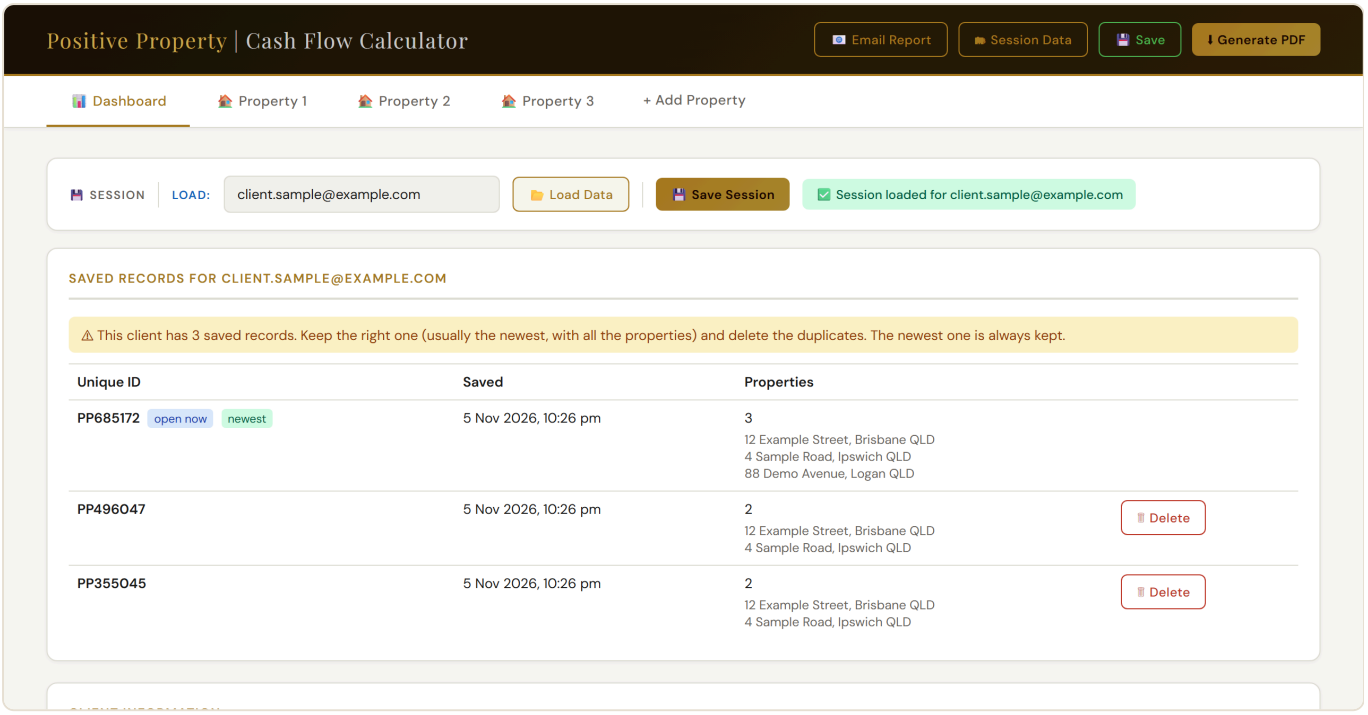


The Session bar at the top of the Dashboard (example client).

2 Check the "Saved records" panel

A new panel appears under the Session bar and lists every record saved under that email.

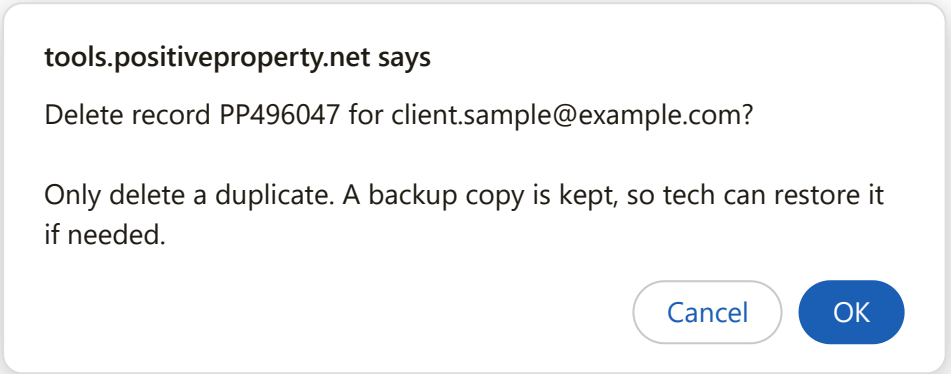
- **"✓ 1 saved record. No duplicates."** means there's nothing to do.
- A **yellow warning** means the client has more than one record. Compare them by **Saved** time and **Properties**.
- open now is the record shown in the calculator. newest is the last one saved. The newest record is always kept, so it has no Delete button.



Example: three records for one client. The newest has all 3 properties; the two older copies have 2 and can be deleted.

3 Delete the duplicate

Click 🗑 **Delete** next to an older copy you don't need, then click **OK** in the box that asks you to confirm.

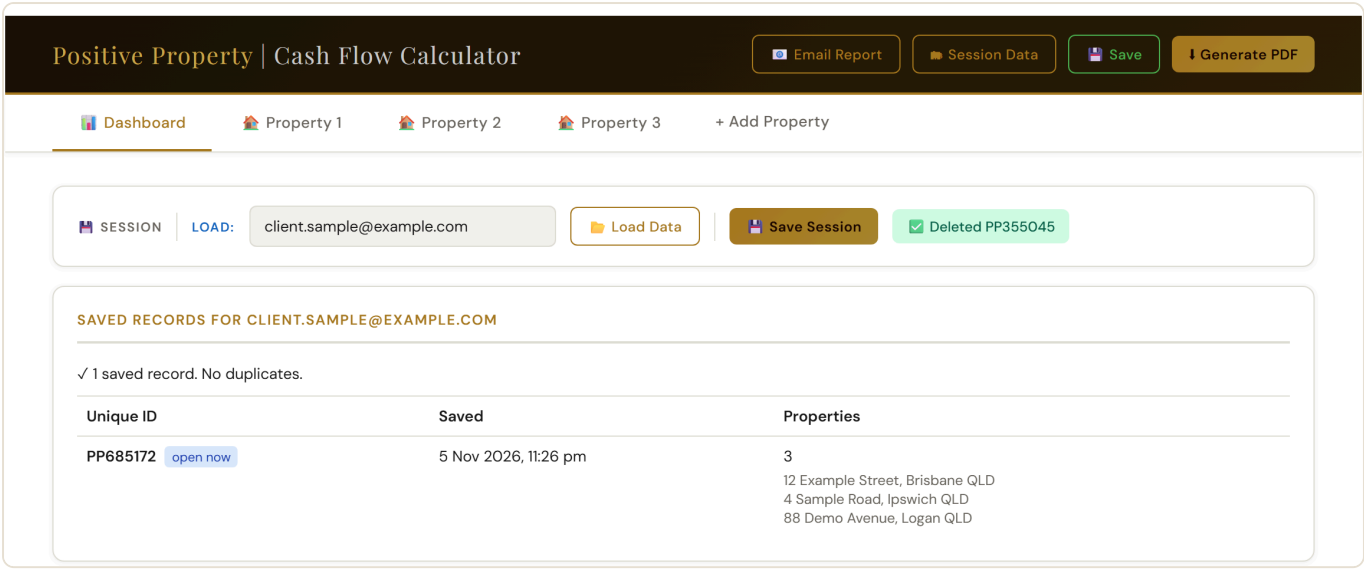


Click Cancel if you're not sure. Nothing is deleted until you click OK.

4 Repeat until one record is left

The list updates straight away. Delete any other duplicates the same way. When only one is left, the panel says **"✓ 1 saved record. No duplicates."** and the Delete button goes away.

If you deleted the record you had open, the calculator loads the one that's left by itself.



Done: one record left.

Good to know

- You can't delete a client's **newest** record or their **last** record here. If an older record is the one to keep, or a whole client file must go, ask in **#tech-requests**.
- Every deleted record is backed up. If you deleted the wrong one, post the Unique ID in **#tech-requests** and tech will restore it.
- Clients don't see any of this. Their page (with the Client ID) hasn't changed.
- Click **Save Session** once and wait for "✅ Session saved".

Screenshots are of the Coach calculator with a made-up example client.